

ICIC - INTERNATIONAL CARGO INSURANCE CONFERENCE



10/12 June 2024

**De Vere Beaumont Estate, Burfield Road, Old Windsor, Berks.
Hanover Suite**

Programme

Monday 10 June, 2024

- 09.30am** **Registration opens**
- 11.30** **Rolling Buffet Luncheon**
- 12.45** **Conference opens: Welcome from ICIC Committee Representative and housekeeping**
- 13.00 – 13.30** **Keynote Speaker:**
Howard Potter
Head of Marine, Aviva and Chair of Marine Technical Committee
Overview of maritime cargo over the past decade and looking to the future
- 13.30 - 14.15** **Hostile Profiling and the Supply Chain**
David Benford, Managing Director, Blackstage Forensics
Most of us think we are aware of vulnerabilities around social media, but these represent only part of the bigger picture. Different types of data connected to us can create opportunities for nefarious individuals to attack your supply chain, trace our homes and our family, friends, and even contact details and passwords. David's presentation will demonstrate the methods used by third parties to digitally profile targets through online sources and how the types of data users, sometimes unwittingly, share online can create security vulnerabilities. It will also offer some solutions to help mitigate such attacks and discuss how online information is used by criminals to affect the supply chain and company employees & contractors, looking at possible attack vectors derived from monitoring online data and smartphones, and how adversaries can profile targets.
- 14.15 - 15.00** **Season of the Stink Bug – “My Cargo Stinks!”**
John Cupitt, Global Director – Marine, McLarens
Maurice Lynch, Partner, Mills Oakley
The Brown Marmorated Stinkbug—BMSB or stink bug—is a known pest in international shipping, particularly Australia and New Zealand. This presentation will highlight how the bugs can find their way onto export shipments, usually inside corrugated cartons or wood packaging, ocean containers, and breakbulk cargo and how they can wreak havoc once onboard.
- 15.00 – 15.15** **Refreshment Break (Kindly sponsored by Unique Insurance)**
Hanover Lounge
- 15.15 – 16.00** **Stock Throughput**
Jenny Hodgson, Director, Baker Tilly
Imogen Swain, Director, Baker Tilly
Valuation of stock losses can appear to be quite straightforward. However, what should you look out for in a claim and what could be considered before underwriting a risk? Baker Tilly will take you through some interesting case studies from their experience, at the sharp end of the cargo claim process.
- 16.00 – 16.45** **“Like, Re-post, or Comment...How about just being a voyeur?”**
Dr Sophie Parsons, Head of Hawkins Marine and Regional Director (Hong Kong)
Cargo claims on live cases, as posted on social media platforms such as LinkedIn, are always interesting, eye catching and sometimes even contentious. Should we as forensic experts rise to these posts and become engrossed in the discussions, or should we simply stand back as a bystander. Sophie discusses the intricacies of managing live cargo cases and the impact social media can have on the progress of the case, all within the remit of the expert's code of conduct and duty to court.
- 16.45 – 17.00** **2024 Award Presentations:**
Welcoming to the stage to present Awards: Michael Cox (WE Cox), Recognition of Excellence Jonathan O'Hara (Aspen and ICIC Committee Member) AIMU
ICIC will also announce the 2024 Industry Achievement Award winner.



17.00 Close of first day ICIC Committee Representative

18:30 ICIC Welcome Reception: (A complimentary Wine/Beer upon arrival) ~ Culinary delights ~ Cash bar)

HOTEL CHECK IN - From 17.00, Guests can collect their Hotel room keys from the Registration desk in reception.

**No credit card authorisation required – guests are encouraged to pay for items with credit/debit card.
For any enquiries, please report to the hotel front desk.**

Tuesday 11 June 2024

07.00am Buffet Breakfast

to

08.30am

08.45am Introduction and housekeeping from ICIC Committee Representative

09.00 – “Shipping Containers – The Past, The Present and The Problems, A Cargo Surveyor’s Perspective”.

09.30am

Robert Nelson, Director, Robert Lyon & Co Ltd

This session will explore the evolution of the humble container, the way that goods are now transported globally and what happens when things go wrong.

09.30- Rough Waters of the Red Sea

10.30am

Panel session highlighting topics including Geopolitics, Collaboration of the market with insurance angles, How P&I works with industry and stakeholders, What do the Houthi attacks mean for international cargo/trade?

Moderator: Chris Dunn, Partner, Kennedys

Panel:

John Thompson, Group Commercial Director and Head of Key Account Management, Ambrey

Joshua Hutchinson, Managing Director Intelligence & Risk, Ambrey

Daniel Mayne, P&I Claims Director Nordics and Northern Europe, NorthStandard

Amy Eaves, Claims Manager – Marine, Lancashire Insurance Company (UK) Ltd

Paul Harrison, Divisional Director, Marine, Cargo & Logistics, Howden

10.30am Refreshment Break (Kindly Sponsored by Tucker Ellis LLP)

Hanover Lounge



10.45 – The Boat that Rocked!

11.30am

Robert Pearce, ACII Chartered Insurer, Technical Claims Lead – Marine, Liberty Specialty Markets

Ray Clark, Radio Caroline DJ and Author

Guest speaker, DJ and Author Ray Clark, will discuss the history of the MV Ross Revenge from cargo ship to pirate radio station along with Rob Pearce, who will match cargo clauses with music and historical events relating to Pirate Radio. Interactive and prize-winning session. An educational and fun session for all demographics.

11.30am – “Meteorology, Miles and Missiles”

12.15pm

A discussion of the logistical challenges facing the global supply chain regarding obstructions, natural and man-made that can apply to maritime chokepoints. Our panel will discuss consequences including diversion, delay and security issues encountered by shipping and cargo interests.

Moderator, David Brackenbury

Panel:

Pat Collins, Director of Security Services, Risk Protection Services Global LLC

Brian Haden, Co-Founder/Global Director of investigations and security, Risk Protection Services

Carol Holness, Partner, Norton Rose Fulbright SA Inc

Peter Lamb, Partner, Norton Rose Fulbright SA Inc

12.15 –
13.00hrs

**Panel Session: “Dear Paul....” Solving today’s problems for tomorrow’s world
“Mind The Gap”**

Our panel will discuss new ways for Marine Managers to guide the next generation of insurance professionals to ensure the hybrid way of working does not delay their learning progression. An interactive session, we ask what are new insurance professionals learning from working from home early in their career, asides from aimlessly processing and how are more experienced professionals and managers addressing this issue?

Moderator: Paul Harman, CEO, PHILA

Panel:

Andy Bass, Managing Director, Pequod

Cassie Peppiatt, Cargo Claims Adjuster, Marine, Nexus Claims

Samantha Ridgewell, Founder and Managing Director, Empower Development

13.00

**Housekeeping updates from ICIC Committee Representative
Adjourn for lunch.**

Post-Lunch update from ICIC Committee Representative

“CSI: Windsor”

14.00 -
14.45

Richard Minton & Colleagues, Minton, Treharne & Davies Ltd

The MTD Cargo and Scientific Investigation (CSI) team are very pleased to be bringing the laboratory back to the ICIC conference. With the help of on-stage experiments and hopefully some audience participation, Richard and his colleagues will demonstrate some of the risks of “taking as read” cargo inspection and survey reports, giving some real-life examples of the impact that incorrect reporting can have on the safe and proper handling and carriage of different cargo types.

14:45 –
15.15

“Historic Shipping Disasters - How history can help avoid future cargo losses”

Jennifer Lavelle, Clyde & Co

A review of the major shipping disasters over the past 100 years or so, and the legal response to them, followed by a discussion of emerging hazards that pose a risk to maritime safety, such as EV fires, autonomous shipping etc. Can we learn from the past and put in place proactive, rather than reactive, measures to prevent future catastrophes and protect lives and property at sea?

15.15 -
15.30

**Refreshment Break (Kindly sponsored by FM Global)
Hanover Lounge**



15:30 –
16.30

“Cargo, Conflicts and Considerations – a professional perspective”

Cargo, and the actors who operate within that sphere, are impacted by commercial, professional and personal factors which can create conflict. Our panel will discuss the impact and interaction of these influences, tensions which arise, outcomes and suggested solutions.

Moderator: Alette Fenton-Sharp, Claims Underwriting Director, Sedgwick

Panel:

Yuliia Matalinets, Marine Surveyor & Loss Adjuster, Sedgwick International UK

Parisa Kheradmand, Marine Surveyor, Sedgwick International UK

Elizabeth Elliott, Solicitor, Hill Dickinson LLP

16.30

ICIC Committee Members to address delegates on the conference content and introduce the last panel session of ICIC 2024

16.40 –
17.30

Panel Session “Heroes and Villains”

From caped crimefighters to the megalomaniac mastermind, societies around the world have always celebrated good and condoned evil. We all identify with heroes, whilst villains become manifestations of dangers to our real world. Asking our guest panel, with varying decades of industry experience, they will discuss their experiences in overcoming challenges in their cargo/marine careers to date, whether it be new tech against old, revised clauses/legal issues or changes to the culture. Who and what are their heroes and villains of the industry?

Moderator: Jonathan Eaton, Insurance Professional

Panel:

Nathan Ahart, Marine Claims, RLI Insurance – Marine

Tiina Ruhlandt, Managing Director, EIMC

Henry Bugden, Senior Energy & Marine Claims Adjuster, Velonetic

Laurence Coleman, Assistant Director, Price Forbes

17.30 ICIC Committee Representative to conclude the 2024 ICIC Conference

18.30 – Pre-Dinner Drinks Reception (sponsored by W K Webster)

19.15

Wines, beers and soft drinks served in the Hanover Lounge



ICIC GALA DINNER (sponsored by EIMC)



City of London Sea Cadets to Pipe-in guests at 19.15hrs in the Hanover Room
Dinner served at 19.30hrs

Disco/DJ (sponsored by AXA XL)



Post-Dinner **ICIC Raffle** (sponsored by Unique Insurance)



Midnight Feast (sponsored by Hawkins)



Wednesday 12 June, 2024

07.00am **Buffet Breakfast opens**

Check out and departure for all delegates by 09.00am.

If you need a later check out time, please enquire at reception who will assist and advise with any extended timings.

Please note that due to GDPR, we cannot release a full delegate listing to attendees regarding ICIC 2024. However, we have released a listing of job titles and company names of each attendee, in accordance with GDPR.

If you need to contact any delegate, please speak to one of the ICIC Committee.

Sincere thanks to our AV Team from Silverbox and all staff at De Vere Beaumont for overseeing our conference.

Please note, "Cash bar" refers to cash or debit/credit card payments